

## **FAQ: AP300503 Flush Handle Replacement Kit**

Q: Can I use my old handle with the new linkage?

A: *No, your old handle is designed to work with a flush-rod.*

Q: Will this affect my flush performance?

A: *No, there is no effect on the flushing performance of your Flushmate®.*

Q: How long will it take to install?

A: *Installation of the AP300503 Flush Handle Replacement Kit should take you about 10 minutes.*

Q: Will this work on a right-handed tank?

A: *Yes, the kit is designed to work with either a right or left hand flush handle.*

Q: What tools do I need for installation?

A: *You will need a Phillips head screwdriver and possibly a pair of pliers to remove the existing handle nut.*

Q: Can I install this kit on any version Flushmate®?

A: *No, AP300503 Flush Handle Replacement Kit was designed to only work with the Flushmate III, 503 series Flushmate®.*

Q: Why do I need a AP300503 Flush Handle Replacement Kit?

A: *The AP300503 Flush Handle Replacement Kit allows you to continue to get the benefit of the Flushmate® system without having to replace your tank and bowl, by utilizing a new Flushmate III in place of the discontinued Flushmate II vessels.*

# FLUSHMATE®

Q: Flush the handle feels different than my old handle, is something wrong?

A: *No, nothing is wrong. The design reduces the amount of force to flush but doesn't affect the Flushmate® performance you expect.*

Q: Can I replace my existing Flushmate III, 503 series flush-rod and handle with the AP300503 Flush Handle Replacement Kit?

A: *Yes, the AP300503 Flush Handle Replacement Kit will work with your existing Flushmate III vessel and china tank in either a right or left hand flush configuration.*

Q: Do I need to shut off the water to install the kit?

A: *No, the water does not have to be turned off for the AP300503 Flush Handle Replacement Kit installation.*

Q: I'm having trouble removing the old nut that attaches the handle to the tank, I think I'm loosening it but it seems like it's getting tighter, what am I doing wrong?

A: *The threads are left hand threads and require you to turn the nut clockwise to loosen and remove. The threads of the bushing in the AP300503 Flush Handle Kit are also left hand so to secure that to the tank you will need to turn the supplied nut counterclockwise until hand tight.*

Q: I've inserted the crank housing over the protruding stem, but the handle won't turn, what's wrong?

A: *You may have installed the crank housing backwards which will prevent you from turning the handle. Check the handle icon on the housing to make sure it matches the handle. If it doesn't, gently lift up on the bottom of the crank housing until it comes free from the stem, flip it to match the direction of the handle and push down on the stem until it stops/clicks.*

Q: I've installed the AP300503 Handle Replacement Kit and my Flushmate takes a long time to setup after flushed or keeps running (won't setup), what's wrong?

A: *The actuator is too high and needs to be adjusted down until top of the lever and frame are aligned as shown in Step 7 of the AP300503 Handle Replacement Kit Installation Guide.*