

# WINDOW AIR CONDITIONER

# **USER MANUAL**

FOR MODEL: 3PASC10000





Before using your air conditioner, please read this manual carefully and keep it for future reference, along with your receipt.

CONSUMER PRODU	JCT INFORMATION
For your own records, please attach a copy of your sales re	eceipt to this manual and complete the following:
Model Number:	Serial Number:
Purchase Date:	Store Purchased:
Installation Date:	Installation Co.:
Installer Name:	Installer Phone No.:

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This manual provides the information needed for proper use and maintenance of this air conditioner. Basic preventative care can help extend the life of this unit. The "Troubleshooting" section in this manual contains a chart with solutions to the most common problems. Referring to this section may save time and prevent the need for a service call in the event of a problem.

## **Q** CAUTIONS

- Contact an authorized service technician for repair or maintenance of this unit.
- Contact an installer for installation of this unit if necessary.
- The air conditioner is not intended for use by young children without adult supervision. Young children should be supervised to ensure that they do not play with the air conditioner.
- Disabled persons may require assistance with set up.
- If the power cord is to be replaced, replacement work should be performed by authorized personnel only.
- Installation and repair work must be performed in accordance with the national wiring standards by authorized personnel only.
- Do not operate your air conditioner in a wet room such as a bathroom or laundry room.

NOTE: All the illustrations in this manual are for explanation purposes only. Unit purchased may be slightly different.

The design and specifications are subject to change without prior notice for product improvement. Contact Consumer Services at 844-472-2473 for details.

## SAFETY PRECAUTIONS

#### READ SAFETY PRECAUTIONS BEFORE INSTALLATION

To prevent injury to the user or other people and property damage, the following instructions must be followed. Incorrect operation due to ignoring of instructions may cause harm or damage. The seriousness is classified by the following indications.



THIS SYMBOL INDICATES THAT IGNORING INSTRUCTIONS MAY CAUSE **DEATH OR SERIOUS INJURY.** 



THIS SYMBOL INDICATES THAT IGNORING INSTRUCTIONS MAY CAUSE MODERATE INJURY TO YOUR PERSON, OR DAMAGE TO YOUR UNIT OR OTHER PROPERTY.

**OTHER SYMBOLS:** 

NEVER DO THIS.



### WARNINGS

<b>√</b>	Plug in power cord properly.	Failure to do so may cause electric shock or fire due to excess heat generation.
$\bigcirc$	<b>D0 N0T</b> operate or stop the unit by inserting or pulling out the power plug directly from the wall.	Doing so may cause electric shock or fire due to heat generation.
$\Diamond$	<b>D0 N0T</b> use a damaged power cord.	Doing so may cause electric shock or fire. If the power cord is damaged, it must be replaced by the manufacturer or an authorized service center or a similarly qualified person in order to avoid a hazard.
$\Diamond$	<b>D0 N0T</b> modify power cord length or share the outlet with other appliances.	Doing so may cause electric shock or fire due to heat generation.
$\Diamond$	<b>D0 N0T</b> operate with wet hands or in damp environment.	Doing so may cause electric shock.
$\Diamond$	<b>D0 N0T</b> direct airflow directly at room occupants.	This could cause health issues.
✓	Always ensure effective grounding.	Incorrect grounding may cause electric shock.
$\bigcirc$	DO NOT allow water to run into electric parts.	Doing so may cause failure of machine or electric shock.
✓	Always install circuit breaker and a dedicated power circuit.	Incorrect installation may cause fire and electric shock.
✓	Always unplug the unit if strange sounds, smell or smoke comes from the unit.	Failure to do so may cause fire and electric shock.
$\Diamond$	DO NOT use the socket if it is loose or damaged.	Doing so may cause fire and electric shock.
$\bigcirc$	DO NOT open the unit during operation.	Doing so may cause electric shock.
$\Diamond$	DO NOT use firearms near unit.	Doing so may cause fire.
$\bigcirc$	<b>D0 N0T</b> use the power cord close to heating appliances.	Doing so may cause fire and electric shock.
$\Diamond$	<b>D0 N0T</b> disassemble, modify, or drill holes into the air conditioner.	Doing so may cause failure and electric shock and void the manufacturer's warranty.
<b>✓</b>	Ventilate room before operating air conditioner if there is a gas leak from another appliance such as a stove.	Failure to do so may cause explosion, fire and burns.
$\Diamond$	<b>D0 N0T</b> use the power cord near flammable gas or combustibles, such as gasoline, benzene, thinner, etc.	Doing so may cause an explosion or fire.

# **Q** CAUTIONS

$\Diamond$	When removing air filter, <b>D0 N0T</b> touch metal parts of the unit.	Doing so may cause an injury.	
$\Diamond$	DO NOT clean with water.	Water may enter the unit and degrade the insulation, causing an electric shock.	
✓	Ensure proper ventilation, especially in rooms with a stove or other appliances.	Failure to do so may result in an oxygen shortage.	
✓	Unit and circuit breaker/fuse must be switched OFF when cleaning.	Cleaning unit when power is ON may cause fire and electric shock and may cause an injury.	
$\Diamond$	<b>D0 N0T</b> put a pet or house plant where it will be exposed to direct air flow.	This could injure the pet or plant.	
✓	Use <b>ONLY</b> as intended.	This unit is <b>NOT</b> intended to preserve precision devices, food, pets, plants, and art objects. It may cause deterioration of quality, etc.	
✓	Stop operation and close the window in severe storms or hurricanes.	Operation with windows open may cause moisture to enter the room.	
✓	Hold the plug by the head of the power plug when taking it out.	Failure to do so may cause electric shock and damage.	
✓	If unit will not be used for a long period of time, unplug or turn <b>0FF</b> main power switch.	Leaving power on may cause unit failure or fire.	
$\Diamond$	<b>D0 N0T</b> place obstacles around air-inlets or inside of air-outlet.	Obstacles may cause appliance failure or accident.	
✓	Periodically check installation bracket for damage.	Prolonged exposure to outdoor elements may cause damage to installation bracket, causing unit to fall.	
<b>✓</b>	Always insert filter(s) securely. Clean filter(s) <b>AT LEAST</b> once every two weeks.	Operation without securely installed filters may cause failure. A dirty filter can cause the unit to not run efficiently.	
✓	Use only a soft cloth to clean the unit.	Cleaners or detergents may change the color or scratch the surface of the unit.	
<b>✓</b>	Use caution when unpacking and installing.	Sharp edges could cause injury.	
$\Diamond$	<b>NEVER</b> drink water drained from air conditioner.	Water from unit contains contaminants and could cause illness.	
$\bigcirc$	<b>D0 N0T</b> place heavy objects on the power cord and always ensure that the cord is not compressed.	There is danger of fire or electric shock.	
✓	If water enters the unit's electrical components, turn the unit off at the power outlet and switch off the cir- cuit breaker. Isolate supply by taking the power-plug out and contact a qualified serviced technician.	There is danger of electric shock.	

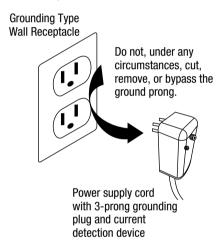
### IMPORTANT SAFETY INSTRUCTIONS

### **NOTE:**

The power supply cord with this air conditioner contains a current detection device designed to reduce the risk of fire. Please refer to the section "Operation of Current Device" (below) for details. In the event that the power supply cord is damaged, it cannot be repaired. It must be replaced by an authorized repair technician with a cord from the Product Manufacturer.

### **A** WARNING

Avoid fire hazards or electric shock. **D0 N0T** use an extension cord or an adapter plug. **D0 N0T** remove any prong from the power cord.



# OPERATION OF CURRENT DEVICE:

The power supply cord contains a current device that senses damage to the power cord. To test your power supply cord, do the following:

- 1. Plug in the air conditioner.
- The power supply cord will have TWO buttons on the plug head. Press the TEST button. You will notice a click as the RESET button pops out.
- Press the RESET button. Again, you will notice a click as the button engages.
- 4. The power supply cord is now supplying electricity to the unit. (On some products this is also indicated by a light on the plug head.)

### **A** WARNING

FOR YOUR SAFETY: Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliances.

### A WARNING - PREVENT ACCIDENTS

To reduce the risk of fire, electrical shock, or injury to persons when using your air conditioner, follow basic precautions, including the following:

- Be sure the electrical service is adequate for the model you have chosen. This information can be found on the serial plate, which is located on the side of the cabinet and behind the grille.
- If the air conditioner is to be installed in a window, you will probably
  want to clean both sides of the glass first. If the window is a tripletrack type with a screen panel included, remove the screen completely
  before installation.
- Be sure the air conditioner has been securely and correctly installed according to the installation instructions in this manual.
- Save this manual for possible future use in removing or installing this unit.
- When handling the air conditioner, be careful to avoid cuts from sharp metal fins on front and rear coils.

### **A** WARNING - ELECTRICAL INFORMATION

The complete electrical rating of your new room air conditioner is stated on the serial plate. Refer to the rating when checking the electrical requirements.

- Be sure the air conditioner is properly grounded. To minimize shock and fire hazards, proper grounding is important. The power cord is equipped with a three-prong grounding plug for protection against shock hazards.
- Your air conditioner must be used in a properly grounded wall receptacle. If the wall receptacle you intend to use is not adequately grounded or protected by a time delay fuse or circuit breaker, have a qualified electrician install the proper receptacle.
- Ensure the receptacle is accessible after the unit installation.
- D0 N0T run air conditioner without side protective cover in place. This
  could result in mechanical damage within the air conditioner.
- **D0 N0T** use an extension cord or an adapter plug.

#### **L** NOTE:

**DO NOT** use the plug to turn the unit on or off.

- Always make sure the RESET button is pushed in for correct operation.
- The power supply must be replaced if it fails reset when either the TEST button is pushed or it cannot be reset.
- If power supply cord is damaged, it cannot be repaired. Please call Consumer Services at 844-472-2473 to assist with replacement.

**NOTE:** This air conditioner is designed to be operated under the following conditions:

Cooling Operation	Outdoor Temp:	64-109°F/18-43°C (64-125°F/18-52°C for special tropical models)
Operation	Indoor Temp:	62-90°F/17-32°C

Performance may be reduced outside of these operating temperatures.

## INSTALLATION INSTRUCTIONS

**NOTE:** These instructions describe installation in a typical wood framed window with a wood SLIDE-BY sash, or installation in a metal CASEMENT window. Modification may be necessary when installing in windows made differently than those shown in these instructions.

### BEFORE YOU BEGIN

Read these instructions completely and carefully.

IMPORTANT- Save these instructions.

**IMPORTANT-** Observe all governing codes and ordinances.

**Note to Installer**- Be sure to leave these instructions with the Consumer.

**Note to Consumer**- Keep these instructions for future reference.

**Skill level-** Installation of this appliance requires basic mechanical skills.

Completion time- Approximately 1 hour.

We recommend that two people install this product.

Proper installation is the responsibility of the installer.

Product failure due to improper installation is not covered under the Warranty.

You MUST use all supplied parts and use proper installation procedures as described in these instructions when installing this air conditioner.

### PREPARING FOR INSTALLATION

#### **INSTALLATION TIPS:**

For wood-frame casement windows: It may be necessary to construct a frame, using at least 1-inch thick wood, with a 15½ inch wide opening.

#### FOR BRICK OR CEMENT BUILDING CONSTRUCTION:

It may be necessary to put a wood stool strip under the unit for mounting purposes.

# STEP 1: MAKE SURE YOU HAVE ALL THE NECESSARY PARTS

Installation kit contents:

- 1. Platform (1)
- 2. Support brace (1)
- 3. Adjustment bolt (1)
- 4. Hex flange nut-1/4" (1)
- 5. Track seal (1)
- 6. Side channel seal (1)
- 7. Foam seal strip/sash seal (1)
- 8. Safety bracket (1)
- 9. Screw- 2 1/2" (2) or

You will have only one of these sets of screws:

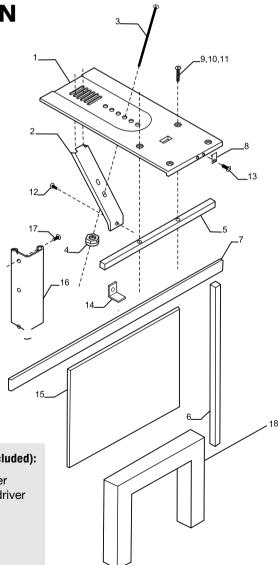
10. Screw- 1 3/4" (2) or

of screws: #9, #10 or #11.

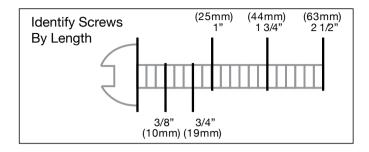
- 11. Screw- 1" (2)
- 12. Screw- 3/4" (6)
- 13. Screw- 3/4" self-threading (7)
- 14. Window locking bracket (1)
- 15. Plastic window panel (1)
- 16. Side channel (2)
- 17. Screw- 3/8" (6)
- 18. Panel frame/seal assembly (1)

#### Tools Required (Not Included):

- · Flat-head screwdriver
- Phillips-head screwdriver
- · Carpenter's level
- Tape measure
- Fine tooth saw
- · Electric or hand drill



**NOTE:** Use scale below to measure length of your screws The scale will be helpful when separating screws for installation.



### ▶ STEP 2: CHOOSE PROPER SIZED WINDOW, AS SHOWN TO THE RIGHT.

- 151/2 inches min. width
- 161/4 inches max. width (for casement windows)
- 211/4 inches min. height (with window panel retainer)
- 20 <sup>5</sup>/<sub>16</sub> inches min. height (window panel retainer removed)
- 39 <sup>7</sup>/<sub>16</sub> inches max. height

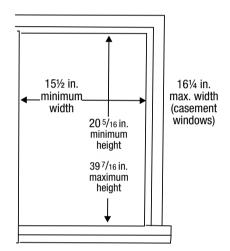
**NOTE:** Height measurement must be of a clear opening above mounting platform. In some cases, due to a variety of stop and track arrangements, the above dimensions may vary slightly. If necessary, installation can be made by alternating window jambs. (See Alternate Window Jamb Applications below).

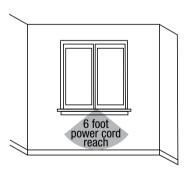
### ► STEP 3: CHOOSE THE PROPER WINDOW LOCATION

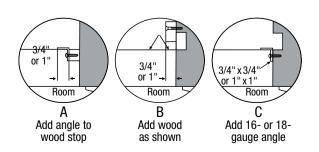
Choose a window that allows the cooled air to flow freely and directly into room(s) you wish to cool. Remember, it is difficult to move air around corners. Also, choose a window that is within 6 feet of an electrical outlet. (See "Electrical Information" on Page 3). **DO NOT USE AN EXTENSION CORD.** 

#### **▶ ALTERNATE WINDOW JAMB APPLICATIONS**

To install in windows having no flanges or wood stops on the top and side jambs, the channels and panel frame must fit against a mounting flange (or 1/16-inch max. thick angle) attached to the window jambs. Figure A shows this angle installed. Figures B & C show alternate treatments. On the sash side of the opening, the leading corner of the inner sash becomes the flange. You can purchase the angle strip locally.







### INSTALLING UNIT IN A SLIDING WINDOW

# STEP 1: ATTACH SUPPORT BRACE TO PLATFORM

Use adjustment bolt and hex flange nut to complete assembly. Choose slot and adjustment bolt hole locations that will create a 45 degree angle between platform and support brace. Try assembly in the window to determine if platform will rest properly, and allow proper slope. (5/16" lower on outside). (Fig. 1)

**NOTE:** If you are planning to use a sliding-protection board (See Step 5) on the outside of your house, hold board in place when testing assembly of window.

### ► STEP 2: MEASURE, AND LIGHTLY MARK A LINE 8 11/16" FROM WINDOW JAMB.

**NOTE**: If any sash stop protrudes more than 1" from the side window jambs, the 8<sup>11</sup>/<sub>16</sub>" measurement must be increased accordingly. Screen and storm window frames may also require adjustments to the measurement. (Fig. 2)

# > STEP 3: CENTER PLATFORM ASSEMBLY.

Center the platform assembly on the line with inside platform tab pressed against inside edge of window track. Using the holes in the platform as a guide, mark and drill two  $^9/_{64}$ " diameter holes. Drill holes in either track or stool. (Fig. 3 & Fig. 4)

### CAUTION -

Property Damage Hazard-Failure to adhere to the following precaution could result in damage to window or air conditioner. Be sure wood stool or window track is securely attached to the building construction. Use longer screws in sub-framing if necessary.

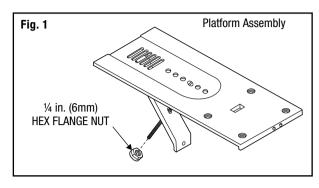
# > STEP 4: PEEL OFF PROTECTIVE BACKING FROM TRACK SEAL.

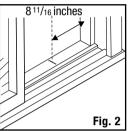
Next, apply seal to room side of window track. Center of seal strip should coincide with the line marked in Step 2. The two screw holes drilled in Step 3 should be directly above seal strip in the inner track. (Fig. 5)

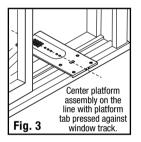
### > STEP 5: SECURELY ATTACH A SIDING-PROTECTION BOARD TO SIDE OF HOUSE.

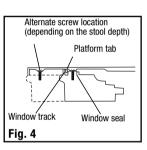
**NOTE**: Siding-protection board should be long enough to span 2 wall studs.

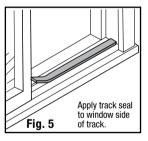
**NOTE:** Adjust the platform assembly so that the air conditioner will be  $1\frac{1}{6}$ " to  $1\frac{1}{2}$ " lower than the front (tilted about 3° to 4° downward to the outside). After proper installation, condensation should not drain from the overflow drain hole during normal use. (You may see condensation in periods of high humidity. However, if condensation occurs during low or normal humidity, adjust the slope slightly.) (Fig. 6)

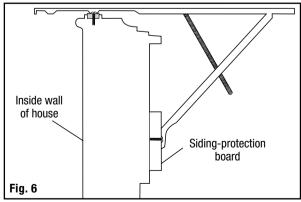












### ► INSTALLING UNIT IN A SLIDING WINDOW (CONT.)

#### ▶ STEP 6: PLACE PLATFORM ASSEMBLY

With platform tab against inside of window track, place platform assembly and attach it to window jamb. Use appropriate length screws (Items 9–11 in Preparing For Installation on pg. 4). (Fig. 7)

# **▶ STEP 7:**ADJUST PLATFORM ASSEMBLY

Adjust the platform assembly so that the outside edge is  $^{5}/_{16}$  inches lower than inside edge. (Fig. 7) This ensures proper water drainage from the air conditioner.

# STEP 8: LEVEL PLATFORM ASSEMBLY FROM SIDE-TO-SIDE

Also, make sure window track is level. Use leveling shims as necessary to ensure unit is level from side-to-side.

# STEP 9: MEASURE HEIGHT OF WINDOW OPENING

Begin measuring height of window opening from top of platform assembly as shown right. Subtract 20  $^5/_8$  inches. Mark this measurement on plastic window panel, along the longer side. (Fig. 8)

# STEP 10: CLAMP PLASTIC WINDOW PANEL

Clamp the plastic window panel between a board and a work table, and cut along cutting line with a fine tooth saw. Remove any burrs with a file.

# STEP 11: FASTEN SIDE CHANNELS

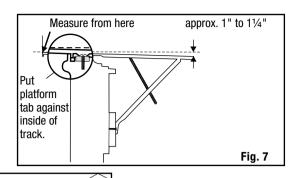
Fasten the side channels to the sides of the unit using 3 screws (Item #17, page 4) per channel. Start with first screw at top of channel. Make sure hook ends of channels face toward back of unit. (Fig. 9)

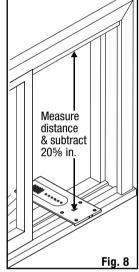
### STEP 12: SLIDE PLASTIC WINDOW PANEL INTO PANEL FRAME

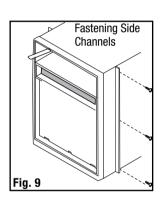
Slide in the window panel, with the smooth side facing the room. Slide panel frame assembly into side channels of the AC cabinet. Make sure plastic window panel is firmly enclosed on all sides by the retainer grooves. (Fig. 10)

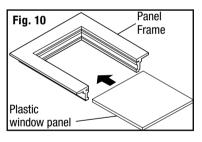
### > STEP 13: CUT SIDE CHANNEL SEAL

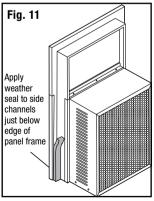
Cut the side channel seal into 2 equal lengths. Remove protective backing and apply it to the rear side of cabinet side channels, starting just below panel frame assembly. Pinch off excess length so seal is even with the bottom of the cabinet side channel. (Fig. 11)











### **▶ INSTALLING UNIT IN A SLIDING WINDOW (CONT.)**

#### ▶ STEP 14: TO REMOVE FRONT

- 1. Remove the two front retaining screws from the front frame. (Fig 12)
- Gently pull the front out and lift up to release it from the case.
- 3. Release the control board plug. (Fig. 12) **NOTE: DO NOT** push or pull air direction louvers.

# STEP 15: PLACE AC IN WINDOW OPENING

The unit should sit on the platform assembly so that the window panel frame and cabinet side channels are against the top and side window jambs. (Fig. 13)

# STEP 16: SLIDE INNER WINDOW SASH FIRMLY AGAINST SIDE OF CABINET

Make sure not to peel the seal strips from the window track and cabinet side channels. If the panel frame does not fit snugly to the inner window sash, secure the panel frame to the sash with 34" screws, or 34" self-threading screws. Use the partially plugged holes in the panel frame. Drill 16"pilot holes for the screws. (Fig. 13)

# STEP 17: HOOK THE SAFETY BRACKET

The safety bracket should be hooked over the base of the unit and fastened to the front of the platform assembly. Use a 3/4" self-threading screw. (Fig. 14)

**NOTE:** The bracket prevents movement of the air conditioner (either in or out) after completing the installation.

### STEP 18: STUFF THE FOAM SEAL STRIP/ SASH SEAL

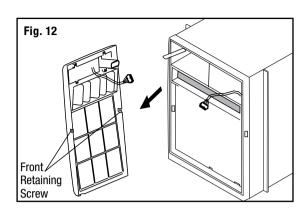
Stuff the foam seal strip between the vertical sash and the window glass. (Fig. 15)

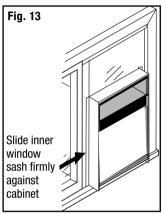
## STEP 19: LOCK THE INNER WINDOW SASH

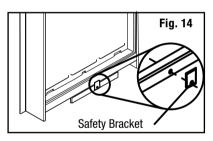
Using the window locking bracket, lock the inner window sash to the base of the outer window sash. Use one  $\frac{3}{4}$ " screw, or  $\frac{3}{4}$ " self-threading screw. (Drill  $\frac{1}{8}$ " pilot hole).

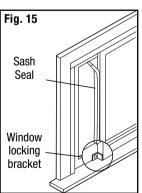
### STEP 20: TO REPLACE THE FRONT

First, reconnect the control board plug. Make sure the exhaust control positioned through the front is in the proper location. Then, replace the retaining screws that hold the panel in place. Do not push or pull the front louvers.









### INSTALLING UNIT IN A CASEMENT WINDOW

**NOTE:** Open the window the maximum amount to allow for clearance of the cabinet. The crank handle should be removed to allow the platform to be fastened to the jamb. If the window cannot open far enough (more than 15½ inches) for the cabinet to clear the window, remove the window entirely by drilling out the rivets. Bolts can serve as the rivets in the future.

To avoid crank handle and window clearance problems, the unit can be installed in a stationary sash section. However, the horizontal mullion and the 2 glass panels must be removed before installation.

# STEP 1: ATTACH SUPPORT BRACE TO PLATFORM

Use the adjustment bolt and hex flange nut to complete the assembly. Choose the slot and adjustment bolt hole locations that will create a 45 degree angle between the platform and the support brace. Try the assembly in the window to determine if the platform will rest properly, and allow the proper slope ( $^{5}/_{16}$  inch lower on outside). (Fig. 1)

**NOTE:** If you are planning to use a siding-protection board (See Step 6) on the outside of your house, hold the board in place when testing the assembly in the window.

# STEP 2: DRILL A 9/64 IN. DIAMETER PILOT HOLE

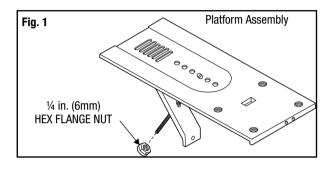
Drill the hole in the window jamb an equal distance from each side of the jamb (Fig. 2), and 3/16 inch up from the window sill. If the hole coincides with the window lever slot in the jamb bottom, an additional hole will have to be drilled through the platform edge and the window jamb to miss this slot.

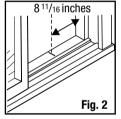
# ▶ STEP 3: PEEL OFF THE PROTECTIVE BACKING

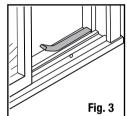
Peel off the backing from the track seal, and stick the seal to the window sill on the outside of the bottom jamb. (Fig. 3)

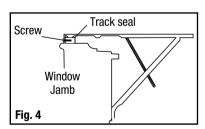
# STEP 4: SCREW THE PLATFORM ASSEMBLY TO THE WINDOW JAMB

Screw the platform assembly using the pilot hole drilled in Step 2. Use a ¾ inch self-threading screw. (Fig. 4)









### ► INSTALLING UNIT IN A CASEMENT WINDOW (CONT.)

# **▶ STEP 5:**ADJUST PLATFORM ASSEMBLY PROPERLY

Adjust the platform assembly so that the rear of the air conditioner is <sup>5</sup>/<sub>16</sub> inches lower than the front. This ensures proper water drainage from the air conditioner. (Fig. 5)

**NOTE:** Adjust the platform assembly so that the air conditioner will be  $1\frac{1}{6}$ " to  $1\frac{1}{2}$ " lower than the front (tilted about  $3^{\circ}$  to  $4^{\circ}$  downward to the outside). After proper installation, condensation should not drain from the overflow drain hole during normal use. (You may see condensation in periods of high humidity. However, if condensation occurs during low or normal humidity, adjust the slope slightly.)

### STEP 6: SECURELY ATTACH A SIDING-PROTECTION BOARD

Attach the board to the side of the house where the platform assembly hits the house. The siding-protection board should be long enough to span 2 wall studs. (Fig. 6)

# > STEP 7: MEASURE THE HEIGHT OF THE WINDOW OPENING

Measure from the top of the platform assembly. Subtract  $20\,\%$  inches. Mark this measurement on the plastic window panel, along the longer side. (Fig. 7)

# ► STEP 8: CLAMP THE PLASTIC WINDOW PANEL

Clamp the plastic window panel between a board and a work table, and cut along the cutting line with a fine tooth saw. Remove any burrs with a file.

# STEP 9: FASTEN THE SIDE CHANNELS TO THE SIDE OF THE UNIT

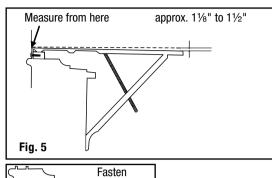
Using three screws (Item #17, Pg. 4) per channel fasten the side channels to the side of the unit. Make sure hook ends of channels face toward the back of unit.

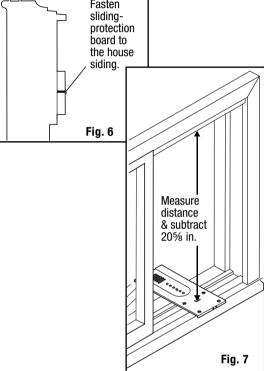
### STEP 10: SLIDE THE PLASTIC WINDOW PANEL INTO PANEL FRAME

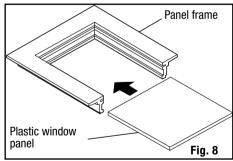
Slide the plastic window panel in, with the smooth side facing the outside. Slide the panel frame assembly into the side channels of the air conditioner cabinet. Make sure the plastic window panel is firmly enclosed on all sides by the retainer grooves. (Fig. 8)

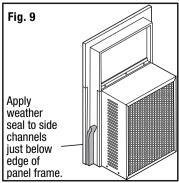
# STEP 11: CUT SIDE CHANNEL SEAL

Cut the channel seal into 2 equal lengths. Remove the protective backing and apply it to the rear side of the cabinet side channels, starting just below the panel frame assembly. Pinch off excess length so the seal is even with the bottom of the cabinet side channel. (Fig.9)









### ► INSTALLING UNIT IN A CASEMENT WINDOW (CONT.)

#### ▶ STEP 12: TO REMOVE FRONT:

- Remove the two front retaining screws from the front frame. (Fig. 10)
- Gently pull the front out and lift up to release it from the case.
- Release the control board plug. (Fig. 10) **NOTE: DO NOT** push or pull air directional louvers.

# STEP 13: PLACE THE AIR CONDITIONER IN THE WINDOW OPENING

The air conditioner should sit on the platform assembly so that the window panel frame, and the cabinet side channels are against the top and side window jambs. Side channels should overlap side window jambs equally. (Fig. 11)

### ▶ STEP 14: DRILL TWO 9/64 INCH DIAMETER PILOT HOLES

Drill the two pilot holes in the top window jamb in line with the partially plugged holes in the panel frame. Secure the panel frame to the window jamb with two ¾ inch self-threading screws. If additional holding is necessary, two screws may be used on the sides of the panel frame as well.

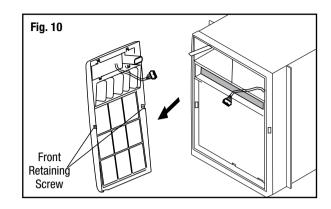
# STEP 15: DRILL SCREW-CLEARANCE HOLES

Drill two screw-clearance holes in the cabinet side channels (near bottom) and two  $^{9}/_{64}$  inch diameter pilot holes in the side window jambs. Secure the cabinet side channels to the window jambs with two  $^{3}/_{64}$  inch self-threading screws. When doing this, be careful not to twist the side channel seals with the screws.

**NOTE:** Inserting screws will prevent the air conditioner from being pushed into the room.

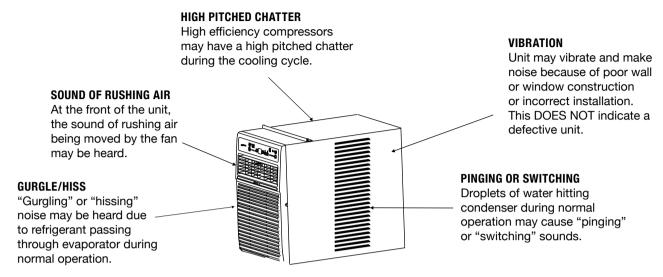
### ▶ STEP 16: TO REPLACE THE FRONT

First, reconnect the control board plug and make sure the exhaust control positioned through the front is in the proper location. Then replace the retaining screws that hold the panel in place. Do not push or pull the front panel louvers.





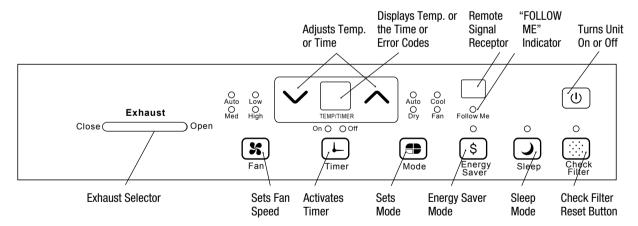
### **NORMAL SOUNDS**



**NOTE:** All of the pictures in this manual are for explanatory purposes only. The actual shape/look of the air conditioner purchased may be slightly different, but the operations and functions are similar.

## **AIR CONDITIONER FEATURES**

Thoroughly familiarize yourself with the control panel shown below and all of its functions. Afterwards, follow the symbol for the functions you desire BEFORE operating the unit. This unit can be controlled by the unit control or with the remote control.



#### TO TURN UNIT ON OR OFF:

Press ON/OFF button to turn the unit on or off.

**NOTE:** The unit will automatically initiate the Energy Saver function under COOL, DRY and AUTO (only AUTO-COOLING and AUTO-FAN modes).

#### **▶** TO CHANGE TEMPERATURE SETTING:

Press ^/ UP/DOWN button to change the temperature setting.

**NOTE:** Press or hold either UP (∧) or DOWN (∨) button until the desired temperature is seen on the display. The temperature will be automatically maintained anywhere between 62°F (17°C) and 86°F (30°C). If you want the display to read the actual room temperature, see "To Operate on Fan Only" section.

#### TO ADJUST FAN SPEEDS:

Press to select the Fan Speed in four steps: Auto, Low, Med or High. Each time the button is pressed, the fan speed is shifted. In DRY mode, the fan speed is controlled at Low automatically.

#### **▶ SLEEP FEATURE:**

Press the SLEEP button to initiate SLEEP mode. In this mode, the selected temperature will increase by 2°F (1°C) 30 minutes after the mode is selected. The temperature will then increase (cooling) or decrease (units with heating only) by another 2°F (1°C) after an additional 30 minutes. This new temperature will be maintained for 6 hours before it returns to the originally selected temperature. This ends the SLEEP mode and the unit will continue to operate as originally programmed. The SLEEP mode program can be canceled at any time during operation by pressing the SLEEP button again.

#### **CHECK FILTER FEATURE:**

Press the CHECK FILTER button to initiate this feature. This feature is a reminder to clean the Air Filter for more efficient operation. The LED (light) will illuminate after 250 hours of operation. To reset after cleaning the filter, press the CHECK FILTER button and the light will go off.

#### **ENERGY SAVER FEATURE:**

Press the SENERGY SAVER button to initiate this function. This function is available on COOL, DRY and AUTO (only AUTO-COOLING and AUTO-FAN) modes. In this mode, the fan will continue to run for 3 minutes after the compressor shuts off. The fan then cycles on for 2 minutes, at 10 minute intervals, until the room temperature is above the set temperature, at which time the compressor turns back on and cooling starts.

#### FOLLOW ME FEATURE:



This feature can ONLY be activated from the remote control. The remote control serves as a remote thermostat allowing for precise temperature control at its location.

To activate the Follow Me feature, point the remote control toward the unit and press the FOLLOW ME button. The remote displays the actual temperature at its location. The remote control will send this signal to the air conditioner every 3 minutes until the FOLLOW ME button is pressed again. If the unit does not receive the Follow Me signal during any 7 minute interval, the unit will beep to indicate use of the Follow Me feature has ended. The actual temperature can be displayed at the unit by pressing the FAN only mode. When in the COOL mode, the unit display indicates the set temperature.

#### TO SELECT THE OPERATING MODE:

To choose operating mode, press the MODE button. Each time you press the button, a mode is selected in a sequence that goes from AUTO, COOL,

DRY and FAN. The indicator light will be illuminated and remain on once the mode is selected. The unit will automatically initiate the Energy Saver function under COOL, DRY, and AUTO (only AUTO-COOLING and AUTO-FAN) modes.

#### **TO OPERATE AUTO FEATURE:**

When you set the air conditioner in AUTO mode, it will automatically select cooling or fan only operation depending on what temperature you have selected and the room temperature. The air conditioner will automatically control room temperature around the temperature you set. In this mode, the fan speed cannot be adjusted. It starts automatically at a speed according to the room temperature. If the room does not get too warm, it will stay at a "Low" speed.

#### TO OPERATE FAN ONLY:

Use this function ( ) only when cooling is not desired, such as for room air circulation or to exhaust stale air. (Remember to open the vent during this function, but keep it closed during cooling for maximum cooling efficiency.) You can choose any fan speed you prefer. During this function, the display will show the actual room temperature, not the set temperature as in the cooling mode. Temperature cannot be adjusted in the FAN only mode.

#### TO OPERATE DRY MODE:

In this mode, the air conditioner will reduce air humidity. If the space is a closed or sealed area, some degree of cooling will continue.

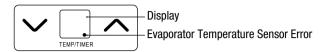
#### TIMER: AUTO START/STOP FEATURE:

- When the unit is on or off, first press the —
  TIMER button. The TIMER ON indicator light
  illuminates and indicates the Auto Start program
  is initiated.
- When the time of TIMER ON is displayed, pressing the TIMER button again illuminates the TIMER OFF indicator light and indicates the Auto Stop program is initiated.
- Press or hold the UP or DOWN button to change the Auto time by 0.5 hour increments, up to 10 hours, then by 1 hour increments, up to 24 hours. The control will count down the time remaining until start.
- The selected time will register in 5 seconds and the system will automatically revert back to displaying the previous temperature setting or the room temperature (depending on whether the unit is powered on or off and the mode it is in).
- Turning the unit ON or OFF at any time or adjusting the timer setting to 0.0 will cancel the Auto Start/Stop program.

A NOTE ABOUT THE TIMER: When you set the timer, the unit will only go on once and off once. If you want the air conditioner to cycle on and off based on desired room temperature, you do not need to set the timer. Instead, set your desired temperature and the unit will cycle on and off based on that temperature setting.

#### DISPLAY:

Shows the set temperature in °F or °C and the Autotimer settings. While on FAN only mode, it shows the room temperature.



#### **ERROR CODES:**

- AS Room Temperature Sensor Error Unplug the unit and plug it back in. If error repeats, call Consumer Services at 844-472-2473.
- HS Electric Heating Sensor Error Unplug the unit and plug it back in. If error repeats, call Consumer Services at 844-472-2473.
- Evaporator Temperature Sensor Error Unplug the unit and plug it back in. If error repeats, call Consumer Services at 844-472-2473.

**NOTE:** If an error code occurs in Fan only mode, the unit will display "LO" (loose connection) or "HI" (short circuit).

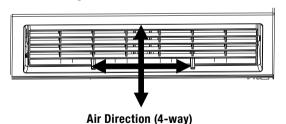
#### **L** NOTE:

If the unit breaks off unexpectedly due to power being cut, it will restart with the previous function setting automatically when the power resumes.

#### AIR DIRECTIONAL LOUVERS:

Use the 4-way directional louvers to direct the air flow up or down and left or right throughout the room as needed.

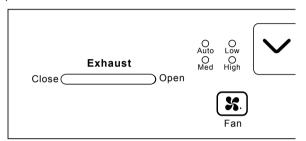
Move the center handles from side to side until the desired Left/Right direction is obtained.



# ▶ ADDITIONAL THINGS YOU SHOULD KNOW:

- The Cool circuit has an automatic 3 minute timedelayed start if the unit is turned off and on quickly. After unit is turned off, leave unit off for a minimum of 3 minutes before attempting to turn back on. This prevents overheating of the compressor and possible circuit breaker tripping. The fan will continue to run during this time.
- The control is capable of displaying temperature in degrees Fahrenheit or degrees Celsius. To convert from one to the other, press and hold the Up and Down Temp/Timer buttons at the same time for 3 seconds.

#### **EXHAUST CONTROL**



This Exhaust Control allows the air conditioner to either circulate inside air (Closed) or exhaust air to the outside (Open).

The Closed position is used when maximum cooling is desired. It may also be used for air recirculation without cooling when the air conditioner is set in any FAN position.

The Open position removes stale air from the room and exhausts it to the outside. Fresh air is drawn in through normal passages in the home.

## **CARE AND CLEANING**

### **Q** CAUTION-

Clean air conditioner occasionally to keep it looking and operating like new. Be sure to unplug the unit before cleaning to prevent shock or fire hazards.

#### **AIR FILTER CLEANING**

The air filter should be cleaned at least every two weeks or as necessary. Trapped particles in the filter can build up and cause an accumulation of frost on the cooling coils, reducing efficiency.

- Grasp the filter by the center and pull up and out.
- Wash the filter using liquid dish-washing detergent and warm water.
   Rinse filter thoroughly.
- Gently shake excess water from the filter. Be sure the filter is thoroughly dry before replacing.
- As an alternative to washing the filter, vacuum the filter clean.

**NOTE:** Never use hot water over 104°F (40°C) to clean the air filter. Never attempt to operate the unit without the air filter.

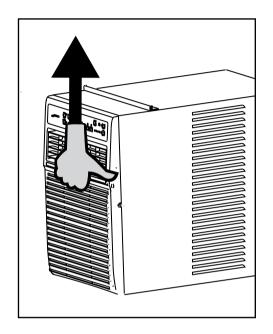
#### **CABINET CLEANING**

- Be sure to unplug the air conditioner to prevent shock or fire hazard.
  The cabinet and front may be dusted with an oil-free cloth or with
  a cloth dampened in a solution of warm water and mild liquid dishwashing detergent. Rinse thoroughly and wipe dry.
- Never use harsh cleaners, wax or polish on the cabinet front.
- Be sure to wring excess water from the cloth before wiping the controls. Excess water in or around the controls may cause damage to the air conditioner.
- Plug in air conditioner after unit has dried completely.

#### WINTER STORAGE

If air conditioner will be stored during the winter, remove it carefully from the window according to the installation instructions. Cover it with plastic or return it to the original carton.

ALWAYS STORE UNIT IN AN UPRIGHT POSITION AND IN A COOL, DRY LOCATION.



The design and specifications are subject to change without prior notice for product improvement. Consult with the sales agency or manufacturer for details.

# **TROUBLESHOOTING**

### BEFORE CALLING FOR SERVICE, PLEASE REVIEW THE CHART BELOW

ISSUE	POSSIBLE CAUSES
AIR CONDITIONER NOT COOLING ROOM, OR NOT BLOWING COLD AIR	<ul> <li>Be sure unit is not too large or too small for the area of the room.</li> <li>Verify that all doors, windows, curtains and any other openings are closed off. Verify nothing is obstructing the front grille of unit, such as curtains, etc.</li> <li>Allow enough time for room to cool, especially if outside temp is very high.</li> <li>Check that the filter is not dirty and louvers are open all the way and blowing in the desired direction.</li> <li>Check that unit is set to COOL mode and that temperature is down enough (but not too low).</li> <li>If unit is near a heat source, such as a stove, etc., relocate unit.</li> <li>If air coming from unit is cool to the touch, then unit is working properly; please double check the first three bullet points above.</li> <li>If using Follow Me remote feature, move remote away from unit.</li> <li>Temperature sensor behind air filter touching cold coil. These two elements should not be touching. Carefully straighten tube away from coil.</li> <li>Unplug unit for at least 5 minutes. Follow Reset instructions on plug.</li> </ul>
AIR CONDITIONER COOLING BUT ROOM IS TOO WARM - ICE FORMING ON COOLING COIL BEHIND DECORATIVE FRONT	<ul> <li>Outdoor temperature is below 64°F (18°C). To defrost the coil, set to FAN only mode.</li> <li>Air filter may be dirty. Clean filter. Refer to Care and Cleaning section. To defrost, set to FAN only mode.</li> <li>Thermostat is set too cold for night-time cooling. To defrost the coil, set to FAN only mode. Then, set temperature to a higher setting.</li> </ul>
AIR CONDITIONER CYCLING ON AND OFF TOO FREQUENTLY OR NOT ENOUGH	<ul> <li>Be sure unit is not too large or too small for the area of the room.</li> <li>Remove grille and make sure the temperature sensor is not too close to the coils. These two elements should not be touching. Carefully straighten tube away from coil.</li> <li>Make sure nothing is blocking the grille or side vents.</li> <li>Make sure there is no dirt or debris inside the unit or on the filter.</li> </ul>
UNIT WILL NOT TURN ON	<ul> <li>Reset circuit breaker. Make sure there are not too many items (i.e. lamps, TV's, etc.) working off the same breaker.</li> <li>Check plug connection.</li> <li>If plug is operating on an on/off switch, be sure that the switch is 'on'.</li> <li>Try plugging unit into another outlet.</li> <li>Unplug unit for at least 5 minutes. Follow Reset instructions on plug.</li> </ul>
UNIT BLOWS FUSES OR POPS CIRCUIT BREAKER	<ul> <li>Make sure there are enough available amps on the circuit for the air conditioner.</li> <li>Large units which run on a 230v will require a dedicated 20 or 30 amp circuit.</li> </ul>
AIR CONDITIONER IS MAKING NOISES	<ul> <li>Check to be sure the unit is free from debris such as leaves, sticks, etc. Verify nothing is obstructing the unit.</li> <li>Check the fan blade for cracks or chips.</li> <li>Make sure the unit is properly and securely mounted inside the window or wall.</li> <li>Clean the air filter.</li> </ul>
WATER PUDDLES INSIDE UNIT OR IS COMING INTO ROOM	<ul> <li>Adjust the slope of the unit so that it drains downward toward the exterior of the home. (See Installation Instructions.)</li> <li>Make sure that there is no debris blocking the drainage area of the unit.</li> </ul>
WATER DRIPPING OUTSIDE	<ul> <li>Unit is removing a large quantity of moisture from a humid room. This is normal during excessively humid days.</li> </ul>
REMOTE SENSING / FOLLOW ME DEACTIVATING PREMATURELY	<ul> <li>Remote control not located within range. Place remote control within 20 ft and 180° radius of the front of the unit.</li> <li>Remote control signal obstructed. Remove obstruction.</li> </ul>

#### **NOTE**

A highly recommended troubleshoot for any issue in general consists of turning off unit and unplugging for 5 minutes. It is also recommended to try another wall outlet. For further assistance, contact Consumer Services at 844-472-2473.

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